

Subject: Software Licensing Issue

Date: [Insert Date]

To Whom It May Concern,

I am writing to bring to your attention a problem we are experiencing with our current software licensing for [Software Name]. We have encountered the following issues:

- License key not recognized
- Exceeded user limit
- Inability to access certain features

We have attempted to resolve these issues through the standard troubleshooting procedures, including:

1. Reinstalling the software
2. Verifying the license key
3. Contacting customer support

However, the problems persist. We kindly request your assistance in resolving this matter as soon as possible to avoid disruptions in our operations.

Thank you for your prompt attention to this issue. We look forward to your timely response.

Sincerely,

[Your Name]

[Your Position]

[Your Company Name]

[Your Contact Information]