

Dear [Customer Name],

We hope this message finds you well. We are reaching out to inform you about a discrepancy found in your recent billing with us dated [Billing Date].

Upon review, we noticed that the total amount charged was [Incorrect Amount], while it should have been [Correct Amount]. We sincerely apologize for any confusion this may have caused.

To rectify this, we will be issuing a refund of [Refund Amount] to your original payment method. You can expect to see this reflected in your account within [Time Frame].

If you have any questions or need further assistance, please do not hesitate to contact us at [Restaurant Phone Number] or [Restaurant Email Address].

Thank you for your understanding and continued patronage.

Warm regards,

[Your Name]

[Your Position]

[Restaurant Name]

[Restaurant Address]