

Dear [Customer Service Team/Manager's Name],

I hope this message finds you well. I am writing to express my dissatisfaction regarding the membership rewards program associated with my account, [Your Account Number or Membership ID].

Despite my loyalty and frequent participation in the program, I have encountered several issues that have not yet been addressed. Specifically, [briefly describe the issues, e.g., rewards not credited, difficulty in redeeming points, etc.]. These concerns have led to my frustration and disappointment as I had high expectations for the benefits promised.

I would appreciate it if you could look into these matters and provide me with a prompt resolution. I hope to continue enjoying the benefits of being a member, and I trust that you will address my concerns effectively.

Thank you for your attention to this matter. I look forward to your timely response.

Sincerely,

[Your Name]

[Your Contact Information]