

Subject: Feedback on Loyalty Program Experience

Dear [Customer Service Team/Specific Name],

I hope this message finds you well. I am writing to express my concerns regarding my recent experience with the [Name of Loyalty Program] program. My member ID is [Your Member ID].

While I appreciate the variety of benefits offered, I have encountered a few issues that have affected my overall satisfaction:

- Issue 1: [Brief description of the issue]
- Issue 2: [Brief description of the issue]
- Issue 3: [Brief description of the issue]

I would greatly appreciate if these concerns could be addressed, as I value my membership and the rewards it provides.

Thank you for your attention to this matter. I look forward to your prompt response.

Best regards,

[Your Name]

[Your Contact Information]