

Feedback on Claim Service Communication

Date: [Insert Date]

To: [Recipient's Name]

Title: [Recipient's Title]

Company: [Recipient's Company]

Address: [Recipient's Address]

Dear [Recipient's Name],

I hope this message finds you well. I am writing to provide feedback on the communication I received during the recent claim process for my policy [Policy Number].

Overall, I would like to express my appreciation for the prompt responses I received from your team. The clarity of the information provided was very helpful in understanding the status of my claim.

However, I believe there is room for improvement in the frequency of updates. There were periods where I felt uncertain about the progress of my claim and would have appreciated more regular communication.

Thank you for considering my feedback. I look forward to your continued efforts to enhance the communication process in the future.

Best regards,

[Your Name]

[Your Contact Information]

[Your Policy Number]