

Complaint Regarding Claim Service Delays

Your Name
Your Address
City, State, Zip Code
Email Address
Phone Number
Date

Customer Service Department
Company Name
Company Address
City, State, Zip Code

Dear Customer Service Team,

I am writing to formally express my dissatisfaction with the delays I have experienced in processing my claim (Claim Number: [Your Claim Number]). I submitted my claim on [Date of Claim Submission], and despite the assurances provided regarding processing times, I have yet to receive an update.

The prolonged delay in resolving my claim has caused significant inconvenience and stress, and I kindly request that you provide an explanation for the holdup and an estimated timeline for resolution. Timely communication and efficient processing are crucial, and I hope to see improvements in these areas moving forward.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]