

Complaint Letter for Misleading Product Description

Date: [Insert Date]

[Recipient's Name]

[Company's Name]

[Company's Address]

[City, State, Zip Code]

Email: [Recipient's Email]

Dear [Recipient's Name],

I am writing to formally express my dissatisfaction regarding the recent purchase I made from your online store. On [insert purchase date], I ordered [insert product name] (Order Number: [insert order number]), which was advertised with specific features that ultimately were misleading.

According to the product description at the time of my purchase, [describe claimed features and specifications]. However, upon receiving the product, I found that [describe what was actually received]. This discrepancy has not only caused inconvenience but also dissatisfaction with my shopping experience.

I would appreciate it if you could address this issue by [mention your requested resolution, e.g., refund, replacement, etc.]. I believe that resolving this matter promptly would restore my faith in your brand.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Address]

[City, State, Zip Code]

Email: [Your Email]

Phone: [Your Phone Number]