

Feedback on Recent Travel Experience

Date: [Insert Date]

To: [Travel Agency Name]

Dear [Travel Agency Manager's Name],

I hope this message finds you well. I am writing to express my disappointment regarding my recent travel experience organized by your agency from [Start Date] to [End Date].

Despite the initial planning and discussions, several aspects of the trip fell short of my expectations, including:

- Substandard accommodations that did not match the promised quality.
- Delayed flights that were not communicated until the last minute.
- Lack of support from your team during the travel.

While I understand that issues can arise, I believe that better communication and support would have greatly improved my experience. I hope you will take this feedback into consideration in order to enhance future client experiences.

Thank you for your attention to this matter. I look forward to your response.

Sincerely,

[Your Name]

[Your Contact Information]