Letter of Dissatisfaction Regarding Travel Agency Services

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Travel Agency Name]

[Agency Address]

[City, State, Zip Code]

Dear [Travel Agency Manager's Name],

I am writing to formally express my dissatisfaction with the services I received during my recent trip organized by your agency. The trip took place from [start date] to [end date] and involved [brief description of the trip].

Unfortunately, I encountered multiple issues that significantly affected my experience, including:

- [Issue 1]
- [Issue 2]
- [Issue 3]

These problems not only caused considerable inconvenience but also fell far below the expectations set by your agency's reputation. I had anticipated a seamless and enjoyable experience, and regrettably, that was not the case.

I would appreciate it if you could look into this matter and provide me with a resolution, whether that be a refund, compensation, or an assurance that similar issues will be addressed to prevent future occurrences.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]