

Complaint Regarding False Alarms

[Your Name]

[Your Address]

[City, State, ZIP Code]

[Email Address]

[Phone Number]

[Date]

Customer Service Team

[Security Company Name]

[Company Address]

[City, State, ZIP Code]

Dear Customer Service Team,

I am writing to formally express my concerns regarding a series of false alarms triggered by the security system monitored by your company at my residence located at [Property Address].

On [list dates], I experienced multiple instances where the alarm was activated without any legitimate cause. Each time, I was forced to respond at significant inconvenience and concern. Furthermore, these false alarms undermine the trust and reliability of the security services provided by your company.

I kindly request a thorough investigation into the matter to identify the root cause of these false alarms and to implement necessary adjustments to prevent future occurrences.

Thank you for your prompt attention to this matter. I look forward to your response.

Sincerely,

[Your Name]