

# Complaint Regarding Equipment Rental Service

Date: [Insert Date]

To,

[Equipment Rental Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Recipient's Name],

I am writing to express my dissatisfaction with the equipment rental service I received on [insert rental date]. I rented [insert equipment name] for the purpose of [insert purpose of rental] but encountered several issues that were unacceptable.

Firstly, [describe the first issue with the equipment]. This made it extremely difficult to [explain how it affected your work]. Furthermore, [describe any additional problems encountered].

Despite my attempts to resolve these issues by [describe any steps taken, e.g., contacting customer service], I did not receive the assistance I expected.

Given these circumstances, I would like to request a refund of the rental fee or a suitable form of compensation for the inconvenience caused.

I hope to hear from you soon regarding this matter. Please contact me at [your phone number] or [your email address] to discuss this further.

Thank you for your attention to this matter.

Sincerely,

[Your Name]

[Your Address]

[City, State, Zip Code]

[Your Contact Information]