

Service Quality Concern

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

Customer Service Department

[Telecom Company's Name]

[Company's Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to express my concern regarding the quality of service I have been experiencing with my telecom services. My account number is [Account Number]. Over the past [duration], I have encountered several issues, including:

- Frequent call drops
- Slow internet speeds
- Delayed customer support responses

I believe that these issues are not in line with the quality of service that your company promises. I request that these matters be addressed promptly to improve my overall experience as a customer.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]