

# Service Level Complaint

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, ZIP Code]

[Email Address]

[Phone Number]

[Telecom Provider Name]

[Provider Address]

[City, State, ZIP Code]

Dear Customer Service Team,

I am writing to formally express my dissatisfaction with the service levels I have experienced as a customer of [Telecom Provider Name].

Despite my expectation of high service standards, I have encountered several issues, including:

- Uninterrupted service outages on [specific dates]
- Delays in response times to my queries
- Lack of resolution to my ongoing service issues

These experiences have significantly impacted my ability to use your services effectively and have caused considerable frustration.

I kindly request that you address these issues promptly and provide me with an update on the actions being taken to rectify the situation.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]