

# Complaint Regarding Unresponsive Telecom Customer Service

Your Name  
Your Address  
City, State, Zip Code  
Email Address  
Phone Number  
Date

Customer Service Department  
Telecom Company Name  
Company Address  
City, State, Zip Code

Dear Customer Service Manager,

I am writing to formally complain about the unresponsive customer service I have experienced with your company. Despite multiple attempts to reach your support team regarding my account issues, I have not received any satisfactory response.

On [insert date], I contacted customer service via [insert method: phone, email, chat] to report [briefly describe the issue]. However, I have not received any follow-up or resolution, which has caused me significant frustration.

As a loyal customer, I expect prompt and effective communication from your team. I urge you to address this matter as soon as possible and provide me with an update on my account.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,  
Your Name