Complaint Regarding Train Delay

Date: [Insert Date]

To Whom It May Concern,

I am writing to formally express my complaint regarding a significant delay I experienced on [Insert Train Number] on [Insert Date]. The train was scheduled to depart from [Insert Departure Station] at [Insert Departure Time] but experienced a delay of [Insert Delay Duration].

This delay caused considerable inconvenience, as I had [mention any consequences, e.g., missed appointments, connections, etc.]. I understand that delays can occur, but I believe it is important for customers to be informed promptly and provided with appropriate compensation or assistance.

I would appreciate a response regarding this matter and any actions that may be taken to address my concerns.

Thank you for your attention to this issue.

Sincerely,

[Your Name][Your Address][Your Email][Your Phone Number]