

# Complaint Regarding Public Transportation Service Quality

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

Date: [Insert Date]

To Whom It May Concern,

I am writing to formally complain about the quality of service I have experienced on [specific date] while utilizing [specific bus/train/transportation service].

Despite my anticipation of a reliable and pleasant journey, I faced several issues, including:

- Delayed departures and arrivals
- Unclean and poorly maintained vehicles
- Unhelpful or rude staff
- Overcrowding and lack of seating

These factors significantly impacted my travel experience and prompted me to express my dissatisfaction. I believe that all passengers deserve a high standard of service, and I hope that my concerns will be addressed promptly.

I look forward to your prompt response regarding these issues and the measures that will be taken to improve the service quality.

Thank you for your attention to this matter.

Sincerely,

[Your Name]