

Complaint Regarding Bus Driver Behavior

To Whom It May Concern,

I am writing to formally express my concern regarding an incident involving one of your bus drivers on [Date] at approximately [Time]. The bus number was [Bus Number], and the route was [Route Name].

During the ride, I observed the following concerning behavior:

- [Describe the behavior - e.g., excessive speeding, rude interaction with passengers, failure to follow safety protocols, etc.]
- [Add any additional details - e.g., specific passenger interactions, impact on safety, etc.]

This behavior not only raises concerns about safety but also affects the overall experience of passengers. I believe it is important for all drivers to maintain a level of professionalism and courtesy.

I kindly request that you investigate this matter and take the appropriate actions to ensure a safe and pleasant experience for all passengers. Thank you for addressing this issue.

Sincerely,

[Your Name]

[Your Contact Information]

[Your Address]