

# Complaint Regarding Unprofessional Service at [Hotel Name]

Date: [Insert Date]

To Whom It May Concern,

I am writing to formally express my dissatisfaction with the level of service I received during my recent stay at [Hotel Name] from [Start Date] to [End Date].

Upon arrival, I was greeted with indifference by the front desk staff, who seemed uninterested in assisting me. My room was not ready despite arriving after the check-in time. Additionally, when I requested assistance with my luggage, I was met with a lack of urgency.

Throughout my stay, I encountered several issues, including:

- Poor housekeeping services; my room was not cleaned properly.
- Minor maintenance issues, such as a broken air conditioning unit.
- Unresponsive staff when seeking help.

As a valued guest, I expected a high standard of service, which unfortunately was not met. I believe that feedback is crucial for improvement and hope that my comments will be taken into consideration.

I look forward to your prompt response regarding this matter.

Sincerely,

[Your Name]

[Your Contact Information]

[Your Address]