

Complaint About Hotel Amenities

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Hotel Manager's Name]

[Hotel Name]

[Hotel Address]

[City, State, Zip Code]

Dear [Hotel Manager's Name],

I am writing to formally express my dissatisfaction regarding the amenities during my recent stay at [Hotel Name] from [Check-in Date] to [Check-out Date]. Unfortunately, my expectations were not met due to several issues.

Firstly, the [specific amenity, e.g., pool, gym, etc.] was not functioning properly. Despite my attempts to use it on [specific dates], I found it to be [describe the issue, e.g., dirty, closed, lacking equipment].

Additionally, the [another amenity, e.g., Wi-Fi, breakfast service, etc.] was not as advertised. I encountered [describe the issue, e.g., slow connectivity, limited options] which was quite disappointing.

As a guest at your hotel, I expected a certain level of service and facility quality. I believe that these issues detracted significantly from my overall experience. I would appreciate it if you could address these concerns and provide feedback on how future guests will be assured a better experience.

Thank you for taking the time to consider my complaint. I look forward to your prompt response regarding this matter.

Sincerely,

[Your Name]