

Formal Complaint Regarding Safety Issues

Your Name

Your Address

Your City, State, Zip Code

Email Address

Phone Number

Date

Customer Service Department

Airline Name

Airline Address

City, State, Zip Code

Dear Customer Service Representative,

I am writing to formally express my concerns regarding a recent experience I had with [Airline Name] on [Flight Number] from [Departure City] to [Destination City] on [Date].

During this flight, I encountered significant safety issues that I believe warrant immediate attention and compensation. Specifically, [briefly describe the safety issue, e.g., "the cabin pressure was unstable, causing discomfort and anxiety among passengers"].

As a frequent traveler with [Airline Name], I have always trusted your commitment to passenger safety. Unfortunately, my recent experience has left me questioning that trust. I believe it is crucial for [Airline Name] to address such issues promptly to ensure the safety and well-being of all passengers.

In light of these events, I kindly request [specific compensation, e.g., a refund, travel voucher, etc.]. I believe this is a reasonable request considering the nature of the safety issues encountered.

I look forward to your prompt response to my complaint. Thank you for your attention to this serious matter.

Sincerely,

[Your Name]