

Multilingual Communication Update

Dear Team,

We are excited to announce some updates regarding our multilingual communication efforts. Our goal is to enhance our outreach and support for all clients, regardless of their language preferences.

New Language Additions

- Spanish - Support Available from March 15, 2023
- Mandarin - Support Available from April 1, 2023
- French - Support Available from April 15, 2023

Training Sessions

We will be conducting training sessions to familiarize our staff with these new languages and communication strategies. Please register for the sessions by March 5, 2023.

Feedback Encouraged

We encourage everyone to share their feedback and suggestions to further improve our multilingual capabilities.

Thank you for your continued support.

Sincerely,

The Multilingual Communication Team