

Cloud Service Outage Notification

Dear Valued Customer,

We are writing to inform you that we are currently experiencing a temporary outage of our cloud services. Our engineering team is actively working to resolve the issue and restore full functionality as soon as possible.

Incident Details:

- **Incident Start Time:** [Date & Time]
- **Affected Services:** [List of affected services]
- **Estimated Resolution Time:** [Estimated time]

We understand the impact this may have on your operations and sincerely apologize for the inconvenience. We are committed to keeping you updated as we work to resolve this incident.

For real-time updates, please visit our status page at [Status Page URL].

Thank you for your understanding and patience.

Sincerely,

The Cloud Service Team

[Company Name]

[Contact Information]