

# Dear [Recipient's Name],

We hope this message finds you well. We are thrilled to announce the opening of our new branch located at [Branch Address] on [Opening Date].

Your experience is very important to us, and we would love to hear your feedback about our new location. Please take a moment to share your thoughts regarding the following:

- Facility and ambiance
- Staff friendliness and service
- Product availability
- Overall experience

Your insights will help us enhance our services and ensure we meet your expectations.

Please reply to this email or click on the link below to complete a quick survey:

[Take the Survey](#)

Thank you for your support and feedback!

Sincerely,  
[Your Name]  
[Your Position]  
[Company Name]