Feedback Request on Grievance Resolution

Dear [Recipient's Name],

We hope this message finds you well. We are reaching out to request your valuable feedback regarding the recent resolution of your grievance dated [insert date].

Your insights and experiences are crucial for us to enhance our services and ensure utmost satisfaction for all our clients.

Could you please take a moment to provide us with your feedback on the following points?

- How satisfied were you with the resolution process?
- Were your concerns addressed in a timely manner?
- Any suggestions for improvement?

Please feel free to reply to this email or contact us directly at [insert contact information].

Thank you for your time and assistance. We greatly appreciate your input.

Sincerely,
[Your Name]
[Your Position]
[Your Company]
[Your Contact Information]