

Customer Service Complaint

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Customer Service Manager's Name],

I am writing to express my dissatisfaction with the customer service I have received regarding my internet service.

On [insert date], I contacted your customer service department due to [briefly explain the issue]. Unfortunately, the assistance I received was inadequate and did not resolve my problem.

[Describe the details of the poor service, including any specific representative names, the nature of the interaction, and any promises made that were not fulfilled.]

I believe that as a valued customer, I deserve better service, and I hope that you will address this matter promptly. I look forward to your response and a resolution to my issue.

Thank you for your attention to this matter.

Sincerely,

[Your Name]