

Letter of Dissatisfaction

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

[Service Provider's Name]

[Service Provider's Address]

[City, State, Zip Code]

Dear Customer Service Manager,

I am writing to express my dissatisfaction with the internet service I have been receiving at my residence ([Your Address]). Despite multiple attempts to resolve the ongoing issues, I have continued to experience intermittent connectivity problems, slow speeds, and frequent outages.

Specifically, these issues have been persistent for the past [duration, e.g., "three months"], greatly impacting my ability to [work from home, stream, etc.]. I have already reported this problem on several occasions, but the service has not improved.

As a loyal customer, I expected a much higher level of service and support. I would appreciate your prompt attention to this matter and a resolution to my ongoing issues. If necessary, I am willing to discuss this over the phone or in person.

Thank you for your understanding. I look forward to your prompt response.

Sincerely,

[Your Name]