

Complaint Regarding Internet Installation Delay

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Your Email Address]

[Your Phone Number]

Customer Service Department

[Internet Service Provider Name]

[Provider Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to formally express my dissatisfaction regarding the delay in the installation of my internet service, which was scheduled for [insert scheduled date]. As of today, [insert current date], the service has yet to be installed, and I have not received any updates or communication regarding the situation.

Initially, I chose your service for its reliability and customer satisfaction; however, my experience thus far has been quite the opposite. I have made several attempts to reach out via phone and email but have not received a satisfactory response.

I request that you investigate this matter promptly and provide me with an update on the installation timeline. Additionally, I would appreciate any compensation for the inconvenience this delay has caused.

Thank you for your immediate attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]