

Return Policy Issue Notification

Dear [Customer Name],

We are writing to inform you about an issue related to our return policy that may affect your recent transaction with us.

Order Number: [Order Number]

Purchased On: [Purchase Date]

Unfortunately, due to [reason for issue], we are unable to process your return as expected. We understand the frustration this may cause and want to assure you that we are working to resolve this matter promptly.

If you have any questions or concerns, please do not hesitate to reach out to our customer support team at [Customer Support Contact Information]. We appreciate your understanding and patience as we address this matter.

Sincerely,

[Your Company Name]

[Your Company Contact Information]