

# Return Policy Inquiry

Dear [Customer Service Team/Specific Contact Name],

I hope this message finds you well. I am writing to inquire about your return policy regarding [specific item or order number].

Could you please provide me with details on the following:

- Timeframe for returns
- Condition of items eligible for return
- Process for initiating a return
- Refund or exchange options available

Thank you for your assistance. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Contact Information]