Return Policy Dissatisfaction

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Company Customer Service Team],

I am writing to express my dissatisfaction with your return policy, which I find to be both inconvenient and unclear.

On [Date of Purchase], I purchased [Product Name] from your store. Unfortunately, it did not meet my expectations due to [Reason]. When I attempted to return the item, I was met with several obstacles that made the process frustrating.

Your return policy states [Summarize the Policy], but I encountered [Describe Issues]. I believe that a more customer-friendly approach would greatly enhance the shopping experience.

I kindly request that you review your return policy and consider making adjustments to improve customer satisfaction. Thank you for your attention to this matter.

Sincerely,

[Your Name]