

Service Discontinuation Complaint

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

Customer Service Department

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to formally express my dissatisfaction regarding the discontinuation of the service [specific service name] that I have been receiving from your company.

I was informed on [date of notification] that the service would be ceased on [discontinuation date], and I find this decision unacceptable due to [brief explanation of the impact].

I kindly request that you reconsider this decision or provide me with alternatives that align with my needs as a customer.

I look forward to your prompt response to this matter.

Thank you for your attention.

Sincerely,

[Your Name]