Notification of Price Mismatch

Date: [Insert Date]

Dear [Recipient's Name],

We hope this message finds you well. We are writing to inform you of a price mismatch that has come to our attention regarding your recent transaction with us.

Details of the transaction are as follows:

• Transaction ID: [Insert Transaction ID]

• Item Description: [Insert Item Description]

• Posted Price: [Insert Posted Price]

• Charged Price: [Insert Charged Price]

We apologize for any inconvenience this may have caused and are currently investigating the matter. We assure you that we will rectify this as soon as possible.

If you have any questions or concerns, please do not hesitate to contact our customer service team at [Insert Contact Information].

Thank you for your understanding.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Company Contact Information]