

Your Name
Your Address
City, State, ZIP Code
Email Address
Phone Number
Date

Recipient's Name
Company's Name
Company's Address
City, State, ZIP Code

Dear [Recipient's Name],

I am writing to formally challenge the pricing of [specific product/service] as listed on [specific platform/store]. The price I was charged on [date of transaction] was [amount], which does not align with the advertised price of [correct amount].

Upon reviewing the terms and conditions, I believe this may have been an oversight. I have attached any relevant documentation for your reference, including receipts and screenshots of the promotional pricing.

I would appreciate your prompt attention to this matter and look forward to a resolution. Thank you for your cooperation.

Sincerely,
[Your Name]