

Warranty Claim for Unclear Warranty Terms

Your Name
Your Address
City, State, Zip Code
Your Email
Your Phone Number
Date

Customer Service Department
Company Name
Company Address
City, State, Zip Code

Dear Customer Service,

I am writing to formally submit a warranty claim regarding the unclear terms I encountered with the product purchased from your company. The details of the product are as follows:

- Product Name: [Product Name]
- Model Number: [Model Number]
- Date of Purchase: [Purchase Date]
- Warranty Documentation Attached: [Yes/No]

Upon reviewing the warranty information provided, I found the terms to be ambiguous, which has caused confusion regarding my rights as a consumer. I would appreciate further clarification on the warranty terms in relation to my case.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]