

Letter of Concern Over Inaccurate Product Representations

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Recipient Name]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Recipient Name],

I am writing to express my concern regarding the product representations associated with [Product Name or Description], as listed on your website ([insert URL]) and promotional materials.

Upon purchasing and using the product, I noticed discrepancies between the advertised features and the actual performance. Specifically, [describe specific inaccuracies]. This has caused significant inconvenience and dissatisfaction.

As a loyal customer, I expect accurate information when making purchasing decisions, and I believe it is crucial for your company to address this issue to maintain trust with your customer base.

I kindly request that you [specific resolution, e.g., correct the product information, issue a refund, etc.]. I look forward to your prompt response to this matter.

Thank you for your attention to this important issue.

Sincerely,

[Your Name]