

# Follow-Up on Wrong Order Resolution

Date: [Insert Date]

To: [Recipient's Name]

Company: [Recipient's Company]

Address: [Recipient's Address]

Dear [Recipient's Name],

I hope this message finds you well. I am writing to follow up regarding the issue I experienced with my recent order (Order Number: [Insert Order Number]), which was not resolved during our last correspondence.

To recap, the issue was that [briefly describe the wrong order issue]. I was informed that [describe the proposed resolution or next steps]. However, it has been [insert time frame] since our last communication, and I have not yet received any updates.

I would greatly appreciate it if you could provide me with an update regarding the resolution of my order. Thank you for your attention to this matter, and I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Contact Information]