

Complaint Regarding Vision Insurance Service

Your Name
Your Address
City, State, Zip Code
Email Address
Phone Number
Date

Customer Service Department
Vision Insurance Company
Company Address
City, State, Zip Code

Dear Customer Service,

I am writing to formally complain about the poor service I have received regarding my vision insurance policy (Policy Number: [Your Policy Number]). Despite my attempts to resolve these issues through your customer service channels, I have not received satisfactory assistance.

On [specific date], I experienced [describe the specific issue, e.g., denial of claim, lack of coverage for necessary services, etc.]. I have made multiple calls to your support team, but my concerns remain unaddressed, and I find this to be both unacceptable and frustrating.

I kindly request that you investigate this matter and provide me with a resolution promptly. I expect a response to this letter within 14 days. If I do not hear from you, I will have no choice but to escalate this issue further.

Thank you for your immediate attention to this matter.

Sincerely,
[Your Name]