

Complaint Regarding Van Insurance Coverage Issues

Your Name
Your Address
City, State, Zip Code
Email Address
Phone Number
Date

Insurance Company Name
Company Address
City, State, Zip Code

Dear Customer Service Manager,

I am writing to formally express my dissatisfaction regarding the coverage issues I have been experiencing with my van insurance policy (Policy Number: [Your Policy Number]). Despite my attempts to resolve these matters through your customer service department, I feel my concerns have not been adequately addressed.

On [date], I contacted your office regarding [specific issue]. I was assured that [details of the assurance given]. However, I have since encountered [describe the problems you are facing]. This has caused significant inconvenience and financial strain.

I would appreciate it if you could review my case and provide a resolution at your earliest convenience. I hope to continue my business with your company, but I need assurance that these issues will be resolved promptly.

Thank you for your attention to this matter. I look forward to your swift response.

Sincerely,
[Your Name]