Feedback on Shipping Delay

Dear [Company Name],

I hope this message finds you well. I am writing to provide feedback regarding my recent experience with the shipping of my order #[Order Number], placed on [Order Date].

Unfortunately, my order was delayed beyond the expected delivery date of [Original Delivery Date]. I understand that unforeseen circumstances can arise, but I would appreciate better communication regarding the status of my shipment.

The delay caused inconvenience as I was counting on receiving the items by the promised date. Additionally, I would have appreciated updates throughout the delay period.

Thank you for taking the time to consider my feedback. I look forward to your response and hope for a resolution.

Sincerely,
[Your Name]
[Your Contact Information]