

Mobile Insurance Request for Faulty Device Replacement

To,

Customer Service Team,
[Insurance Company Name]
[Company Address]
[City, State, Zip Code]

Date: [Insert Date]

Subject: Request for Replacement of Faulty Mobile Device

Dear Sir/Madam,

I am writing to formally request a replacement for my mobile device, insured under policy number [Insert Policy Number]. The device, which is a [Device Brand and Model], has developed a fault, which I have described below:

[Describe the fault or issue with the device in detail, including any troubleshooting steps taken.]

Given the circumstances, I would like to initiate the process for a replacement as specified in my insurance policy. I have attached copies of all required documents, including the policy details, proof of purchase, and any correspondence regarding the fault.

I appreciate your prompt attention to this matter and look forward to your swift response.

Thank you.

Sincerely,
[Your Name]
[Your Address]
[City, State, Zip Code]
[Your Phone Number]
[Your Email Address]