

Feedback on Disappointing Service Quality

Date: [Insert Date]

To: [Insert Recipient Name]

Company: [Insert Company Name]

Dear [Recipient Name],

I am writing to express my disappointment regarding the service I received at [Insert Location or Event] on [Insert Date]. Unfortunately, my experience did not meet the expectations I have based on your company's reputation.

Specifically, [describe the issues you faced, such as long wait times, unhelpful staff, etc.]. This aspect significantly impacted my overall experience and left me dissatisfied.

I believe that addressing these issues is crucial for enhancing customer satisfaction and maintaining your standards of service excellence. I would appreciate any feedback on how you plan to rectify this situation and improve service quality in the future.

Thank you for taking the time to consider my feedback. I look forward to hearing from you soon.

Sincerely,

[Your Name]

[Your Contact Information]