

Warranty Claim for Software Glitch

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Customer Service Team/Specific Contact Name],

I am writing to formally submit a warranty claim concerning a software glitch present in [Name of Software/Product] purchased on [Purchase Date], with invoice number [Invoice Number].

Since the installation on [Installation Date], I have experienced the following issues: [Briefly describe the glitches or problems encountered, including any error messages]. Despite attempts to troubleshoot the problems, they persist, severely impacting my usage of the software.

As the software is still under warranty, I kindly request your assistance in resolving this matter. I appreciate it if you could provide guidance on the next steps for repair, replacement, or any necessary support to address this issue.

Attached to this letter are copies of the purchase receipt and any relevant documentation related to this claim.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]