

# Warranty Claim for Cosmetic Product Reaction

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

[Company Name]

[Company Address]

[City, State, Zip Code]

Dear Customer Service Team,

I am writing to formally submit a warranty claim for the cosmetic product, [Product Name], which I purchased on [Purchase Date] from [Store/Website Name]. I have experienced an adverse reaction after using the product, which has resulted in [describe the reaction briefly, e.g., skin irritation, swelling, etc.].

Despite following the usage instructions, I found myself experiencing these adverse effects, and I have attached a copy of my purchase receipt as well as photos documenting the reaction.

According to the warranty policy stated on your website, I believe that I am eligible for a refund or replacement of the product. I would appreciate your prompt attention to this matter and look forward to your response regarding the next steps.

Thank you for your assistance.

Sincerely,

[Your Name]