

ERP Support and Maintenance Agreement

Date: [Insert Date]

From: [Your Company Name]

To: [Client's Company Name]

Address: [Client's Address]

Dear [Client's Contact Name],

We are pleased to present our ERP Support and Maintenance Agreement. This agreement outlines the terms and conditions under which we will provide support and maintenance services for your ERP system.

Scope of Services

- 24/7 Technical Support
- System Updates and Upgrades
- User Training and Documentation
- Data Backup and Recovery

Term and Termination

This agreement will commence on [Start Date] and shall continue for a period of [Duration]. Either party may terminate this agreement with [Notice Period] written notice.

Fees and Payment

The total fee for the services provided under this agreement is [Amount], payable [Payment Terms].

Confidentiality

Both parties agree to maintain the confidentiality of all proprietary information exchanged during the term of this agreement.

We look forward to working with you and supporting your ERP needs. Please sign below to indicate your acceptance of this agreement.

Sincerely,

[Your Name]

[Your Title]

[Your Company Name]

Acceptance

_____ **Date:** _____

[Client's Company Name]