

Customer Satisfaction Assessment

Date: [Insert Date]

Dear [Customer's Name],

We hope this message finds you well. We value your opinion and would like to assess your satisfaction with our recent service/product.

Customer Satisfaction Survey

Please take a moment to answer the following questions:

1. How satisfied are you with our product/service? [Very Satisfied / Satisfied / Neutral / Dissatisfied / Very Dissatisfied]
2. How likely are you to recommend us to a friend or colleague? [0-10 scale]
3. What did you like most about our product/service?
4. What can we improve on?

Your feedback is incredibly important to us and will help us improve our services. If you would like to discuss your experience further, please do not hesitate to contact us.

Thank you for your time and insights!

Sincerely,
[Your Name]
[Your Position]
[Your Company]
[Contact Information]