

# Feedback on Solar Panel Installation Performance

Date: [Insert Date]

To: [Installer's Name]

[Installer's Company]

[Company Address]

Dear [Installer's Name],

I hope this message finds you well. I am writing to provide feedback regarding the solar panel system that was recently installed at my property on [Installation Date].

Firstly, I would like to express my appreciation for the professionalism and expertise demonstrated by your team throughout the installation process. The system has been operational since its installation, and I would like to share my observations.

## Performance Observations

- **Energy Generation:** The solar panels have been generating an average of [insert average kWh] per day, which aligns with the performance expectations provided during the initial consultation.
- **Efficiency:** The overall efficiency of the system appears to be [insert efficiency percentage or remark], which meets our expectations.
- **Monitoring:** I have enjoyed using the [insert monitoring system/app name] that allows tracking of energy production, which has been quite user-friendly.

## Areas for Improvement

- **Inverter Performance:** I have noticed that the inverter occasionally shows error codes indicating [insert specific issue]. It would be helpful to have more guidance on how to troubleshoot this issue.
- **Customer Support:** While I have generally received satisfactory service, there were delays in response regarding my inquiries about [specific issues or questions].

Overall, I am pleased with the installation and performance of the solar panels. Thank you for your support and professionalism throughout the process. I look forward to your guidance on the mentioned issues.

Sincerely,

[Your Name]

[Your Address]

[Your Contact Information]