Dear [Customer Name],

We hope this message finds you well. We are writing to inform you that your account with us is currently overdue. As of [Date], the total amount of [Amount Due] remains outstanding.

We kindly ask that you make the necessary payment at your earliest convenience to avoid any disruptions to your services. Payment can be made via [Payment Methods] and is due by [New Due Date].

If you have already processed the payment, please disregard this notice. Otherwise, if you have any questions or need assistance, feel free to reach out to us at [Contact Information]. We appreciate your prompt attention to this matter.

Thank you for your cooperation.

Sincerely,

[Your Name][Your Title][Your Company][Company Contact Information]