

Complaint Letter Regarding Overlooked Elder Care Issues

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Your Email Address]

[Your Phone Number]

[Recipient Name]

[Recipient Title]

[Facility/Agency Name]

[Address]

[City, State, Zip Code]

Dear [Recipient Name],

I am writing to formally express my concerns regarding the quality of care provided to my [relation, e.g., mother, father] at [Facility/Agency Name]. Despite the numerous promises made by your staff, I have observed several critical issues that have been repeatedly overlooked.

Firstly, [describe specific issue, e.g., inadequate assistance with daily living activities]. This has significantly affected my [relation's] well-being and quality of life.

Additionally, I have concerns regarding [mention another issue, e.g., insufficient medical attention or poor communication]. It is disheartening to witness that these matters have not been promptly addressed despite my previous discussions with your team.

I urge you to take immediate action to rectify these issues. Ensuring proper care for our elders should be a top priority, and I hope you will prioritize this matter for the benefit of all residents.

Thank you for your attention to these serious concerns. I look forward to your prompt response and to seeing improvements in the care provided.

Sincerely,

[Your Name]