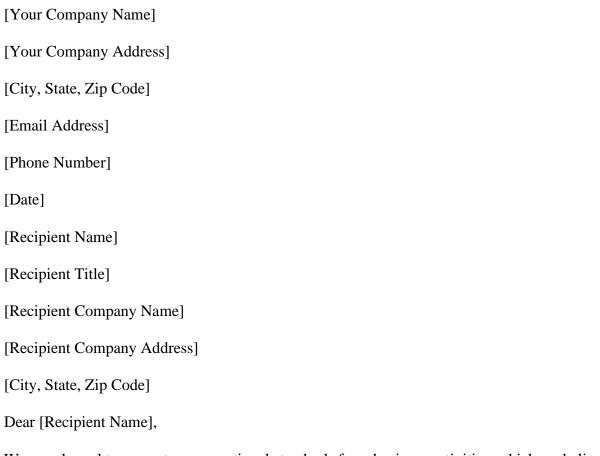
# **Letter of E-Business Operational Standards**



We are pleased to present our operational standards for e-business activities, which we believe will enhance our collaboration and ensure a seamless experience for both our teams.

## 1. Compliance and Regulations

All e-business operations must comply with applicable laws and regulations, including data protection and privacy standards.

#### 2. Security Measures

Robust security protocols will be implemented to protect sensitive information and prevent unauthorized access.

#### 3. Customer Support

Commitment to providing timely and effective customer service, ensuring a high level of satisfaction.

### 4. Performance Metrics

Periodic evaluations will be conducted to assess the efficiency and effectiveness of our e-business operations.

We look forward to your cooperation in implementing these standards to achieve our mutual goals. Please feel free to reach out with any questions or feedback.

