Dear [Customer's Name],

We hope this message finds you well. We want to take a moment to thank you for being a valued member of our audiobook subscription service. Your support means a lot to us.

We're writing to inform you that your subscription will be ending on [end date]. If you would like to continue enjoying our audiobooks, we encourage you to consider renewing your subscription.

If you have any feedback or questions regarding your experience, please don't hesitate to reach out. Your insights are important to us as we strive to improve our services.

Thank you once again for your support, and we hope to welcome you back soon!

Sincerely,
[Your Name]
[Your Position]
[Company Name]
[Contact Information]